This Website is provided by PRO Insurance Solutions Limited ("We") on behalf of the CUAL Scheme Companies.

We are committed to protecting your privacy during your visits to the Website in accordance with this Privacy Statement. You do not have to give us any information through this Website although We may collect certain other information about your visits to the Website through the use of cookies. This information will not be disclosed to any third party except:

(i) as required by law through subpoena, search warrant or other legal process; or

or

(ii) as otherwise stated within this Website or where you have given your permission beforehand.

## Security

Security and confidentiality are of the utmost importance and We will take all reasonable steps to protect your information. These include:

- only allowing access to our Website through secured networks designed to prevent unauthorised activity; the use of a firewall to prevent unauthorised traffic to the servers, which are located at secure premises; and
- Microsoft Internet Explorer, one of the most popular browsers currently in use, shows you that a Website area is secure when an unbroken key or a padlock appears in the bottom right of your browser window.

Please note that once your information is accessed, its further protection and dissemination are a matter for you.

## **Amendments to the Privacy Statement**

We reserve the right to modify or amend this Privacy Statement at any time. A notice of any updates is to be posted on the homepage and your continued use of the Website will be deemed to constitute acceptance of the amendment.

## Cookies

This Website will contain cookies. These are small pieces of software which are placed onto your computers hard disk. They are used to monitor and improve your use of the Website e.g. by allowing you to log in automatically. If you would prefer not to receive these cookies then you can disable their use by selecting the appropriate settings on your browser, although the functionality or performance of the Website may then be reduced.

## **Information and Assistance**

If you have any questions or you are experiencing difficulty with this Website, then please contact our helpdesk:

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Telephone: +44 (0) 207068 8190
Fax: +44 (0) 145278 2582

• Post: PRO Insurance Solutions Limi ed,

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